

# CUSTOMER INFORMATION

## art. 13 EU Regulation 2016/679

With this document **SPORTING S.R.L.**, as Data Processor, informs you of the use that will be made of your data, always based on principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

**ORIGIN AND TYPE OF DATA SUBJECT TO THE TREATMENT.** The data we process are those provided by you which have enabled us to identify you in order to provide our services, such as your name, surname, date and place of birth, personal contact details.

**PURPOSE OF THE PROCESSING.** Your personal data will be used to provide our hotel and restaurant services, as far as the booking and billing phase is concerned. The data will also be used to send informational, advertising, promotional and commercial material regarding initiatives organized or linked directly or through partnerships to our company. These activities will be carried out exclusively by our internal staff, duly trained on the importance of protecting personal data, using secure tools that are necessary from time to time. In no case will they be transferred to third parties. The Data Processor guarantees the maximum confidentiality of your personal data, which will be treated in compliance with the current legislation on the protection of personal data and undertakes to provide for their cancellation if you so request.

**MODALITIES OF THE PROCESSING.** Your data will be processed using paper and electronic instruments, with logics related to the purposes for which they were collected, in compliance with the provisions of art. 32 of EU Regulation 2016/679 on security measures.

Your data will not be processed through automated decision-making processes, including profiling.

**LEGAL BASIS OF TREATMENT AND WITHDRAWAL.** The company **SPORTING S.R.L.** is authorized to process your data to fulfil the contract stipulated with you. The provision of data is obligatory: failing that, we could not be able to guarantee what was requested.

The sending of informative, advertising, promotional and commercial material to customers regarding services and / or products similar to those purchased is based directly on the law (art. 130, paragraph 4 of the Privacy Code), but you can refuse such use in any moment.

The sending, instead, of informative, advertising, promotional and commercial material regarding initiatives organized or linked directly or through partnerships to our company, will be possible only with your prior consent, which you can withdraw at any time.

**PERIOD AND PLACE OF DATA STORAGE.** Your personal data will be kept for the entire duration of the contract and, from the termination of the relationship, for a further 10 years, unless there is another prevailing reason including: (i) further pending contractual relationship; (ii) legal obligation requiring a longer storage period; (iii) need for extension dependent on a legal dispute.

**RECIPIENTS OF THE DATA .** Your data collected for the performance of the service will not be disseminated, sold or exchanged with third parties without your express consent. They may be communicated to subjects who:

- They work as Authorized by the Data Controller for the purposes indicated above;

- They act as Data Controllers in their own right, if they respond to a legal obligation (eg Judicial Authorities, Police Headquarters for registration of "housed");
- They act as external Data Processors, that is, contractually authorized parties who operate in the name and on behalf of the Data Controller, engaged in the correct and regular pursuit of the described purposes (eg tax consultant, provider of the newsletter service).

In any case, the communication of data outside the territory of the European Union is not envisaged.

**DATA CONTROLLER.** The Data Controller is the company SPORTING S.R.L., in the person of its legal representative, Mr. Pedranzini Norberto, P. Iva 00640970141, with registered office in Valfurva (SO), Via Magliaga n. 2, contactable at the following addresses:

e-mail: [info@santacaterina.com](mailto:info@santacaterina.com)

tel. 0342/925100

The updated list of data processors and appointees is kept at the company's registered office.

**RIGHTS OF THE INTERESTED PARTIES.** The Data Controller acknowledges and guarantees the rights pursuant to articles 15 and ss EU Regulation 2016/679 and therefore rights to information and access, rectification, updating, integration, cancellation, opposition, limitation and portability. For the exercise of the aforementioned rights, including the refusal of a service and the revocation of the consent, and for the request of any information, forward an email to the address [info@santacaterina.com](mailto:info@santacaterina.com)

**CLAIM TO THE GUARANTEE.** Without prejudice to judicial protection, the interested party who believes to have suffered a violation of his rights has the right to lodge a complaint with the Guarantor for the protection of personal data, as envisaged by art. 77 of Regulation (EU) 2016/679, by accessing the following link <http://www.garanteprivacy.it/web/guest/home/docweb/-/docweb-display/docweb/4535524>

## **MANIFESTATION OF CONSENT**

Finally, we inform you that failure to deny consent to send newsletters regarding services and / or products, for marketing purposes, will be interpreted as acceptance.

This consent may be withdrawn at any time by completing the form below.

I, the undersigned \_\_\_\_\_ after having read and understood the extensive information

I deny the consent for the forwarding of informative material for marketing purposes

Date \_\_\_\_\_

Signature \_\_\_\_\_